Sierra Cedars Community Services District Policy on Disconnection of Residential Water Service for Nonpayment

Adopted November 2, 2026

California's Water Shutoff Protection Act (California Health and Safety Code section 116900, *et seq*.) governs all disconnections of residential water service for nonpayment. Sierra Cedars Community Services District adopts this Policy on Discontinuation of Residential Water Service for Nonpayment to comply with the Water Shutoff Protection Act.

1. Customer Bills and Conditions for Disconnecting Service

Sierra Cedars Community Services District bills customers for their residential water service, which is a part of the Sierra Cedars Assessment that is a line item on the homeowner's annual Fresno County Secured Property Bill. Payment is due when the Fresno County Secured Property Tax Bill is due. If the tax bill is not paid in a timely manner as determined by Fresno County, the Sierra Cedars Assessment (and water service) is delinquent. The Fresno County Secured Property Tax Bill sent by Fresno County to each of the Sierra Cedars Community Services District customers will clearly identify the due date for payment.

Sierra Cedars Community Services District will not disconnect water service for nonpayment as eventual payment of the homeowner' s Fresno County Secured Property Tax Bill, which includes the Sierra Cedars Assessment, will eventually be paid.

2. Plan for Deferred or Reduced Payments and Alternate Payment Schedules

Plans for deferred or reduced payments as well as alternative payment schedules are not directly available to Sierra Cedars Community Services District customers. This is because Sierra Cedars Community Services District does not directly bill customers for water usage. Instead, water services (along with snow removal and road repair) make up the Sierra Cedars Assessment which is listed as part of the Fresno County Secured Tax Bill. The laws that govern payment of a Fresno County Secured Property Tax Bill (and thus the Sierra Cedars Assessment) are determined by the state of California. Please refer to the applicable laws to determine any alternate payment schedules. Sierra Cedars Community Services does not require payment of water services outside of the Fresno County Secured Property Tax Bill.

3. Notice Prior to Disconnecting Service

Sierra Cedars Community Services District does not disconnect water service for nonpayment or late payment. Water service payment comes to Sierra Cedars Community Services District from Fresno County after payment of the Fresno County Secured Property Tax Bill by the property owner. The district has no mechanism to require payment at a certain date outside of the laws that govern Fresno County Secured Property Tax payment.

4. Customer Options to Avoid the Disconnection of Water Service

Customers will not receive a notice of disconnection of residential water service for nonpayment and water service will not be disrupted due to nonpayment or late payment of the Fresno County Secured Property Tax Bill of which the Sierra Cedars Assessment is a part.

5. Conditions Preventing Disconnection of Water Service

Sierra Cedars Community Services District will not discontinue residential service. Water service will not be disrupted due to nonpayment or late payment of the Fresno County Secured Property Tax Bill of which the Sierra Cedars Assessment is a part.

6. Restoration of Water Service following Disconnection for Nonpayment

Sierra Cedars Community Services District will not discontinue residential service. Water service will not be disrupted due to nonpayment or late payment of the Fresno County Secured Property Tax Bill of which the Sierra Cedars Assessment is a part.

7. Fees Charged in Connection with Delinquent Bills and Discontinuing Water Service

Sierra Cedars Community Services District does not charge a separate fee in connection with delinquent bills and discontinuing water service. A delinquent Sierra Cedars Assessment is part of a delinquent Fresno County Secured Property Tax Bill. Late payment of the Fresno County Secured Property Tax Bill and any fees associated with such delinquency, is governed by tax laws. Sierra Cedars Community Services District will not discontinue residential service. Water service will not be disrupted due to nonpayment or late payment of the Fresno County Secured Property Tax Bill of which the Sierra Cedars Assessment is a part.

8. Landlord-Tenant Situations

Sierra Cedars Community Services District will not discontinue residential service. Water service will not be disrupted due to nonpayment or late payment of the Fresno County Secured Property Tax Bill of which the Sierra Cedars Assessment is a part. Therefore Landlord-Tenant situations do not apply.

9. Contesting the Sierra Cedars Assessment

Customers can submit a formal contest or appeal in writing and submitted via USPS mail to the Board of Directors of Sierra Cedars and/or email to the Board of Directors at SierraCedarsCSD@gmail.com. The Board of Directors of Sierra Cedars Community Services District will evaluate their contest or appeal and make a decision within 60 days as to the merits of their appeal. The Board of Directors will then communicate their decision to the customer via email or letter.

If an adult at the residence appeals the water bill to the Board of Directors Sierra Cedars Community Services District they will not discontinue residential service. Water service will not be disrupted due to nonpayment or late payment of the Fresno County Secured Property Tax Bill of which the Sierra Cedars Assessment is a part.

10. Policy Availability and Language Requirements

This policy is available in English, Spanish, Chinese, Tagalog, Vietnamese, and Korean. All written notices are available in English, Spanish, Chinese, Tagalog, Vietnamese, and Korean.

Sierra Cedars Community Services District will provide a copy of this policy on its website at SierraCedarsCSD@gmail.com. Sierra Cedars Community Services District will report the number of annual disconnections of service for nonpayment on its website and will report that information annually to the State Water Resources Control Board.